

Web Experience Management Audit Release Notes

10.5

2015-01-07

Contents

| | |
|--|---|
| 1.1 Release Notes Revision History | 3 |
| 2.1 New Features | 5 |
| 2.1.1 System integrated with WEM 10.5..... | 5 |
| 3.1 Packaging and Delivery Information | 5 |
| 4.1 Supported Systems | 5 |
| 4.2 Compatibility Matrix | 6 |
| 4.3 Language Support | 6 |
| 5.1 Installation Notes | 6 |

1 Introduction

These Release Notes provide an overview of Web Experience Management Audit 10.5, including new features, delivery information, and supported platforms. OpenText recommends that you read these Release Notes in conjunction with the documentation included with the software package. If any conflicts exist, the Release Notes supersede the other documentation.

We also recommend that you check the OpenText Knowledge Center (<https://knowledge.opentext.com/>) for any patches or documentation updates that may have been posted after the initial release of Web Experience Management Audit 10.5.

1.1 Release Notes Revision History

| Release Notes Revision Number | Modification Date | Section Modified | Modifications |
|-------------------------------|-------------------|------------------|-----------------|
| 1.0 | | All | Initial release |
| | | | |

2 About Web Experience Management Audit

This section provides an overview of Web Experience Management Audit 10.5.

Web Experience Management Audit 10.5 includes the following new features.

Web Experience Management Audit and Audit Enhanced 10.5 provides views into historical events that allow organizations to track and report system changes to meet their operational, legal and regulatory compliance requirements. The Web Experience Management Auditing solution is specifically designed to gather information from Web Experience Management. The major features of the solution are:

- Gathering of usage information of Web Experience Management Console and Deployment Agents, including content instances (creation, modification, deletion, publishing, unpublishing), static files, content types, sites and channels.
- Auditing of search operations requested by the user from Web Experience Management Console
- Gathering of changes made with Web Experience Management Configuration Console, including variables added, deleted, modified and commit operations.
- Auditing of workflow processes.

- Integrated views into the history of each object registering events within the Web Experience Management Console.
- Enhanced installer that support Web Experience Management cluster installation.
- Configurable event filter mechanism at origin that allows:
 - Do not register events for some specific users (black list).
 - Disable all events (switch off Web Experience Management Audit)
 - Disable specific events or specific branches of events at Event Tree. (at any level)
 - Disable events for specific Content Types.
 - Disable/enable specific workflows/tasks.
 - Allow any combination of previous filters
- History button allow to View Details instead of XML applying a XSLT transformation if the corresponding Content Type have that XSLT associated. This feature can be disabled at configuration.
- Open Text Insights, an optional advanced report and analysis application only available with Web Experience Management Audit Enhanced. It provides the ability to run parametric reports across events, users, and time periods:
 - Console and online help available in english or spanish depending of the selected language at login page.
 - An admin tab that includes:
 - Event model order feature: allow to order the event tree to accomodate it to the users preferences
 - Skin editor: to customize OpenText Insights appearance
 - Segments editor: allow to configure the segments that are interesting to produce reports. A segment correspond to a LDAP group or a specified query to make the more dynamic.
 - My reports functionality:
 - Allow to each user to save their usual reports (only graphic reports, not available for search reports) and organize them into folders.
 - Saved reports can be executed at any time by the user.
 - Saved reports can be scheduled to be executed periodically by the system and send them by email to the specified addresses.
 - Each report can have multiple schedules associated.
 - Each schedule allow multiple options. Specific periods, hours and even cron-like expressions for finer reporting.
 - Reports in Excel or CSV format
 - Open Text Insights provides four different report types that allow you to audit, monitor and analyze your content management and web site usage data:
 - **Evolution:** A line chart that lets you see how something progressed through time, e.g. How many static files are created each or the number of unique website visitors.

- **Top:** A bar chart that lets you see the top or bottom number of occurrences for a given event, e.g. What type of content instances were created the most in the past 30 days.
- **Distribution:** A pie chart that lets you compare the values of the event occurrences, e.g. What type of events are occurring within your content instances and their relative change rates as compared to all events.
- **Search:** A lists report of events and their associate details.

The examples above are small example of the reporting capabilities of Open Text Insights and its reporting modules. You can apply powerful filters that will provide you with vital information about what is happening through your site.

2.1 New Features

2.1.1 System integrated with WEM 10.5

Web Experience Management Audit 10.5 is now integrated with WEM 10.5

3 Packaging and Documentation

Downloads and documentation for Web Experience Management Audit are available in the OpenText Knowledge Center (<https://knowledge.opentext.com/>).

3.1 Packaging and Delivery Information

The software and documentation for Web Experience Management Audit includes:

- Web Experience Management Audit 10.5 (Install and Configuration Guide)
- Web Experience Management Audit 10.5 (User Guide)

4 Supported Environments and Compatibility

This section provides details on supported platforms and version information.

4.1 Supported Systems

Web Experience Management Audit supports the operating systems and other related software versions that listed in the Web Experience Management Supported Platforms Matrices, with the exception of IBM DB2 databases; IBM DB2 databases are not supported.

Running Web Experience Management Audit software in a configuration that is not listed in these matrices may result in unpredictable performance and is not supported.

Web Experience Management Audit 10.5 is compatible with:

- Web Experience Management 10.5 | [Supported Platform Matrix](#)

4.2 Compatibility Matrix

For details on compatibility between OpenText products, refer to the Compatibility Matrix (<https://knowledge.opentext.com/knowledge/llisapi.dll/open/15507401>) in the OpenText Knowledge Center.

4.3 Language Support

Web Experience Management Audit is currently localized in the following languages. Future releases may add additional languages.

| Component | Languages | | | | | | | |
|------------------|-----------|----|----|----|----|----|----|----|
| | EN | DE | JA | FR | IT | ZH | ES | RU |
| WEM Audit Button | B | | | | | | | |
| Insights console | B | | | | | | B | |
| | | | | | | | | |

UI = user interface only

B = both user interface and online help

5 Installation and Upgrade Notes

This section provides additional installation and upgrade information, including related or third party product information and any required critical patches.

5.1 Installation Notes

Before you install Web Experience Management Audit, review these additional installation notes and verify related product or third party product requirements.

Please refer to the Web Experience Management Audit 10.5 Installation and Configuration Guide.

6 Fixed Issues

This section provides information about past issues that have been fixed in this release.

| Issue Name | Issue Description |
|---|--|
| Installation issue for offline environments | The weblogic.xml file is now validated against a schema that is cached by the VgnContentSvc.ear. So it won't fail when it is installed on offline environments. |
| Issue for the Audit Web application test page | On those installations where the configuration root folder is different to vcm-vgninst, the test page http://HOST:PORT/AuditVCMWeb/diagnosis was showing an error because it cannot find some configuration nodes. Now, the test look for that root folder name before it starts. |
| Issue for the Content Type event filtering | If you apply the Content Type exclusion for the event filtering in the RTBAudit Generic Resource, that filtering is not working fine. Now, it is checked for all the event types. |
| Issue for the unpublishing events | When you unpublish some managed objects (site, channel, content instance or static file), you will find an unpublishing job event but you will not find an unpublishing event for each element involved in the unpublishing process. This is solved in this cumulative patch and will generate an event for each unpublished element. |
| The uninstaller now cleans up all the Configuration Console entries | The WEM Audit uninstaller was not removing all entries in the Configuration. |

7 Contact Information

OpenText Corporation
275 Frank Tompa Drive
Waterloo, Ontario
Canada, N2L 0A1

Email: support@opentext.com

Knowledge Center: <https://knowledge.opentext.com>

For more information, visit www.opentext.com